

Closing Note

Dear Colleagues and Well-wishers,

Despite deep personal challenges and profound losses this year, the leaders and teams in community institutions across the country have risen up to the challenge, not only survived but many have thrived. In course of all the work done collaboratively in partnership across diverse sectors towards last mile COVID-19 vaccination, we learnt critical lessons. We made several mistakes, made amends in tight loops together with the communities, where our teams consciously and deliberately went above and beyond their call of duty.

Communities taught us what they needed, and together we found ways to respond in their hours of need. We adapted, we adopted, we “made-do” with resources we had.

From addressing vaccine access and hesitancy, to scaling primary health to the last mile using digital technologies, to ensuring food rations and life saving medicines and oxygen concentrators - we innovated, demonstrated, scaled and influenced all the while showcasing evidence.

I cannot begin to describe the gratitude I feel for our communities and existing partners who backed us up and new partners who stepped up to the challenge. This Playbook is a LIVE document and a testament to all that was made possible in the hour of need - only because everyone - including you, dear colleague, came together in partnership with communities and frontline workers to take COVID-19 vaccination to everyone.

Because #VaccinesR4Every1.

For all that is to come, this Playbook is a prototype on the What, Why and How To. And for any other question that you may find unanswered, we are just an email or a tweet away.

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